

City of Mandurah Online Building and Planning Applications



City of Mandurah Online



Improved customer service



Improved efficiency & productivity



Mobility



Improved access to information



Improved financial management & regulatory compliance



Applications Module Benefits

- Ability for applicants to lodge and the City to return applications and approval documents with large file sizes
- Instant invoicing on application lodgement
- The accessibility of electronic plans
- Efficiency of administration
- Ability to get a quote on application fees prior to lodgement



Applications Module Benefits

- Fees are calculated at the time of lodgement and applicants are emailed an Invoice, with time to pay.
- Lodgement of applications at any time, 24 hours a day, 7 days a week.
- Significantly reduced printing and scanning costs.
- Application tracking for applicants and property owners 24 hours a day, 7 days a week



Important Changes for Customers

- Data is entered directly without the need for double entry
- Mandatory fields are necessary
- No R-Code Application just development applications
- Owners consent templates will be provided for relevant applications
- Plans are best combined into one file to save time
- Application forms are not required for most applications



What We Need You To Do

- Re-register your details
- Be accurate and note the need for mandatory questions
- Consolidate plans and documents into one file
- Contact us for assistance and provide feedback



Support

- City's website
 - FAQ's
 - Videos training guides
- During business hours
 - Building Applications
 - Planning/Development Applications
 - Phone: (08) 9550 3777
 - council@mandurah.wa.gov.au
- Email updates



Thank You

