

Key partners:



Data collection dates:
5 June to 8 July 2020

Report release date:
7 August 2020

© CATALYSE® Pty Ltd, 2020



Community Resilience Scorecard

Empowering State and Local Government leaders with state-wide, local data to respond, recover and thrive

Confidential LGA level report for the City of Mandurah


We are responding to one of the most sweeping crises in recent memory, calling for both empathy and action by local leaders to guide us through uncertain times.

The **MARKYT® Community Resilience Scorecard** is helping leaders to keep a finger on the pulse of changing needs and priorities in the local government workforce to:

- Cope with short-term disruptions
- Anticipate, prepare and adapt to longer-term changes
- Monitor symbols of recovery - measures that build hope, trust and confidence that Western Australia is on the path to recovery

A collaborative approach is facilitating opportunities to:

- Learn about what's happening across Western Australia
- Understand how challenges are being met by others
- Share success stories



Remarkable times call for remarkable collaboration

7,666

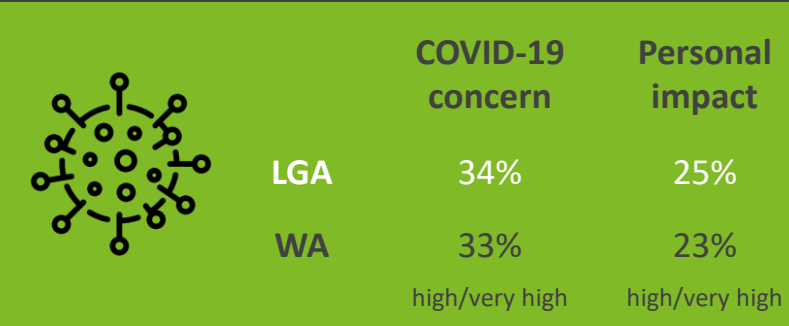
Community Voices across WA

415

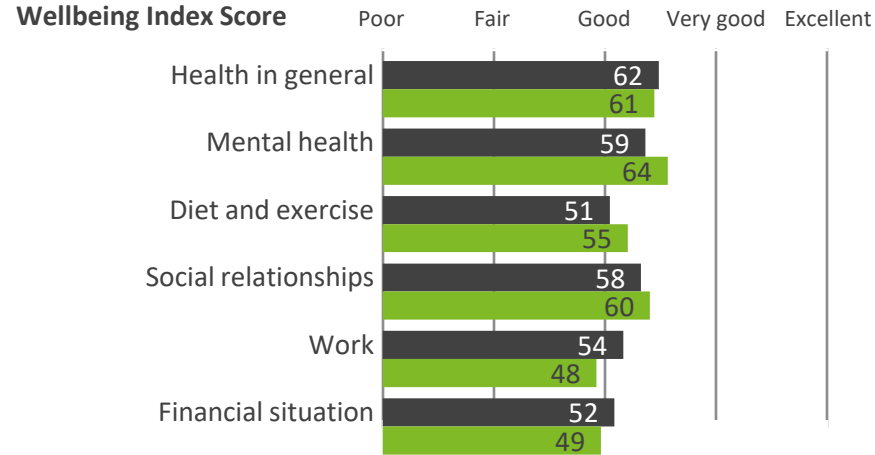
Community voices within the City of Mandurah

LGA 
WA 

LGA: City of Mandurah

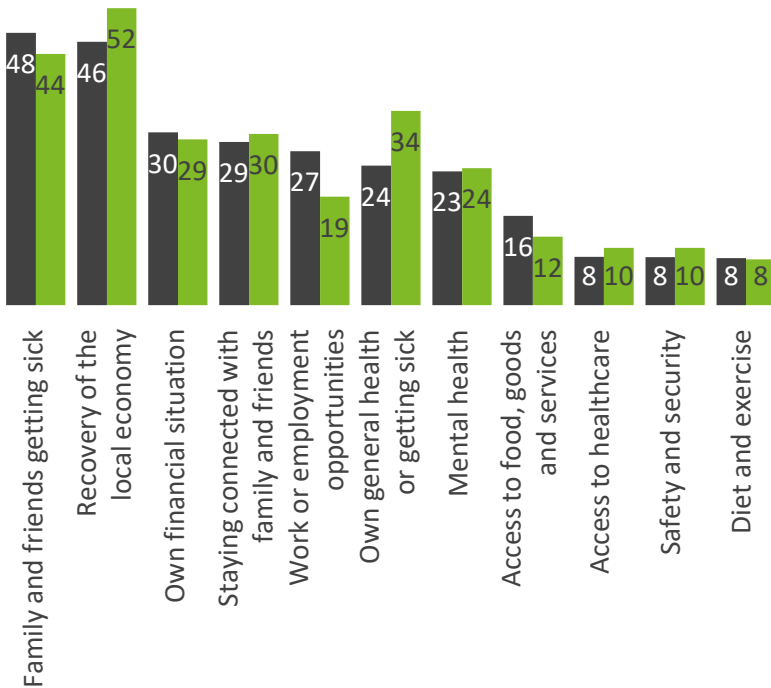


Community Wellbeing

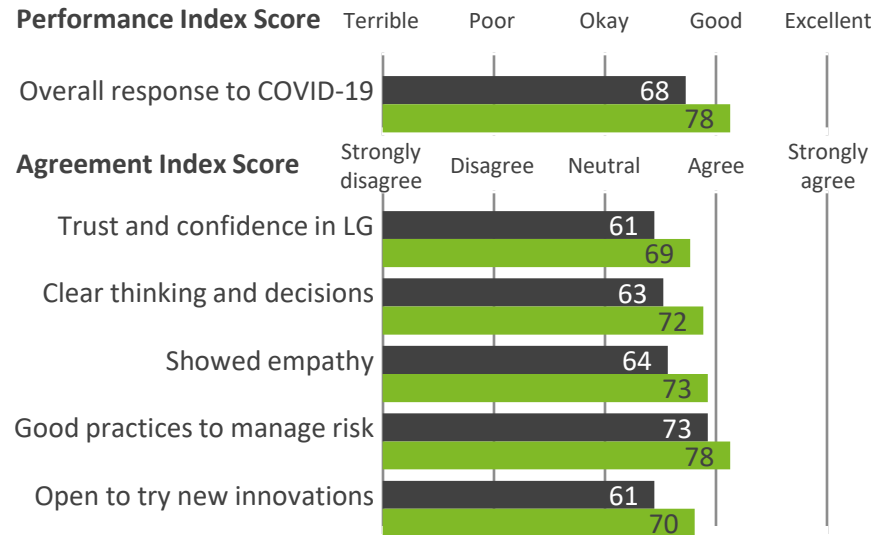


COVID-19 impacts of greatest concern

% of respondents

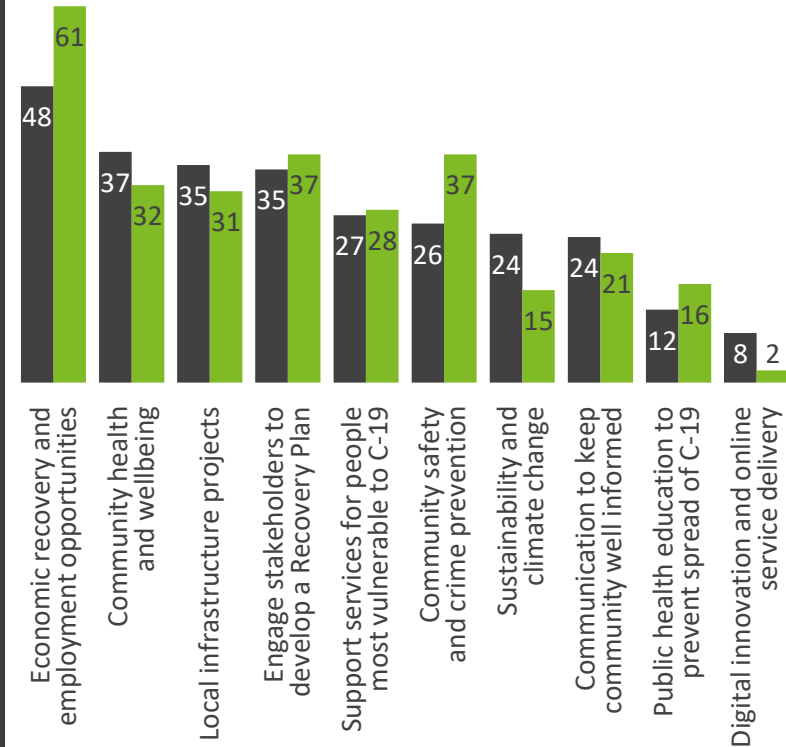


LG performance in response to COVID-19



Local government priorities

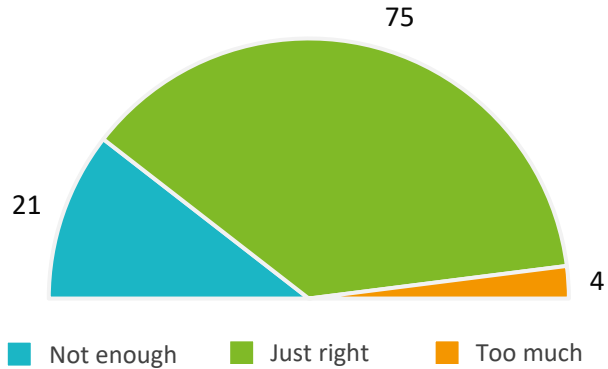
% of respondents



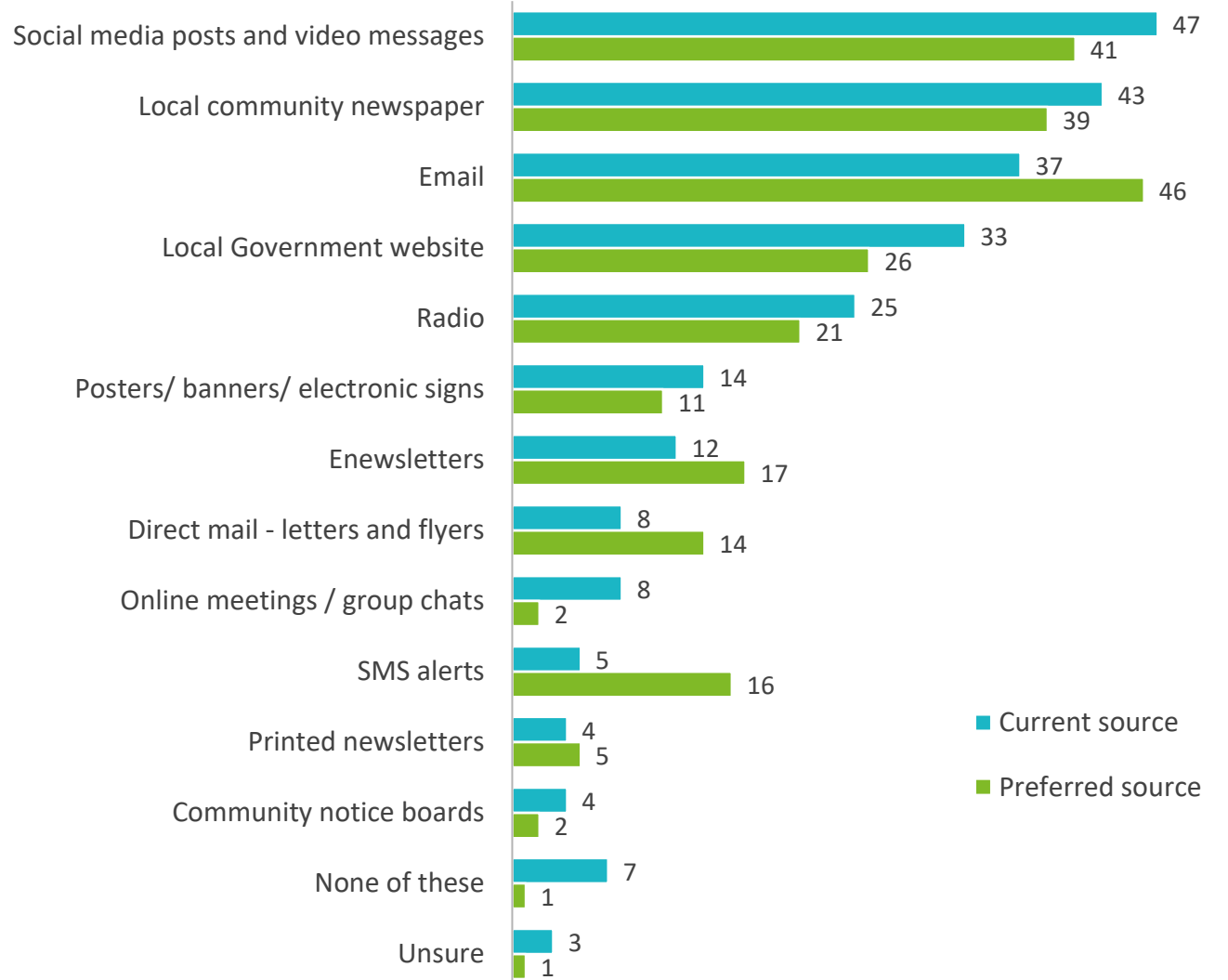
75% feel hopeful
and enthusiastic about the future
Compared to 69% in Western Australia



Amount of COVID-19 content from LG % of respondents



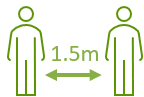
News and information sources from local government % of respondents



Reach and impact of key messages



100%
Aware of COVID-19 symptoms



100% **69%**
Aware need to physically distance
Always physically distance



61%
downloaded COVIDSafe App



100% **91%**
Aware need to practice good hygiene
Always practice good hygiene

Credentials

CATALYSE® has been a long-term supporter of State and Local Government, delivering strategic planning and research services.

Our vision:

We believe in the power of working together to achieve greatness. Through our benchmarking services, we enable organisations and communities to learn from each other to continuously improve and create pathways to success.

Our flagship services, the MARKYT® Community Scorecard and CULTYR® Employee Scorecard have been embraced collectively by over 70 local governments. Australian communities and employees have trusted us to represent their views since 2003.

Corporate Social Responsibility (CSR) is close to our hearts. We have contributed over half a million dollars in funding and pro-bono services to support local governance, community health and wellbeing, art and culture in Western Australia. We are pleased to be giving back and supporting the local government sector with the CULTYR® Employee Resilience Scorecard and MARKYT® Community Resilience Scorecard on a pro bono basis.

Thank you to the State Government, Local Government Professionals WA and to all Local Government Authorities that have supported CATALYSE® over the years. If we can assist you further, please call us on 08 9226 5674 or email franklin@catalyse.com.au

