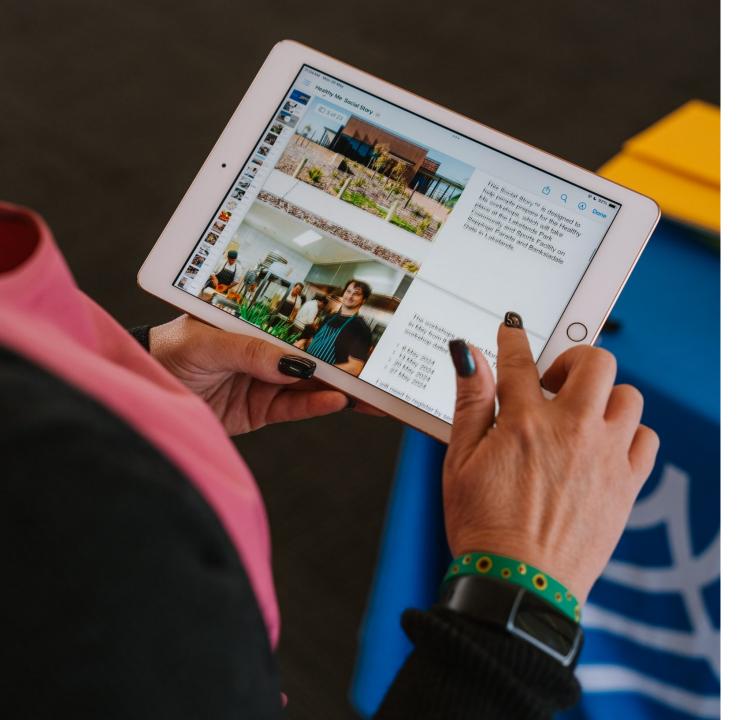


# Visual Story Skating in Mandurah

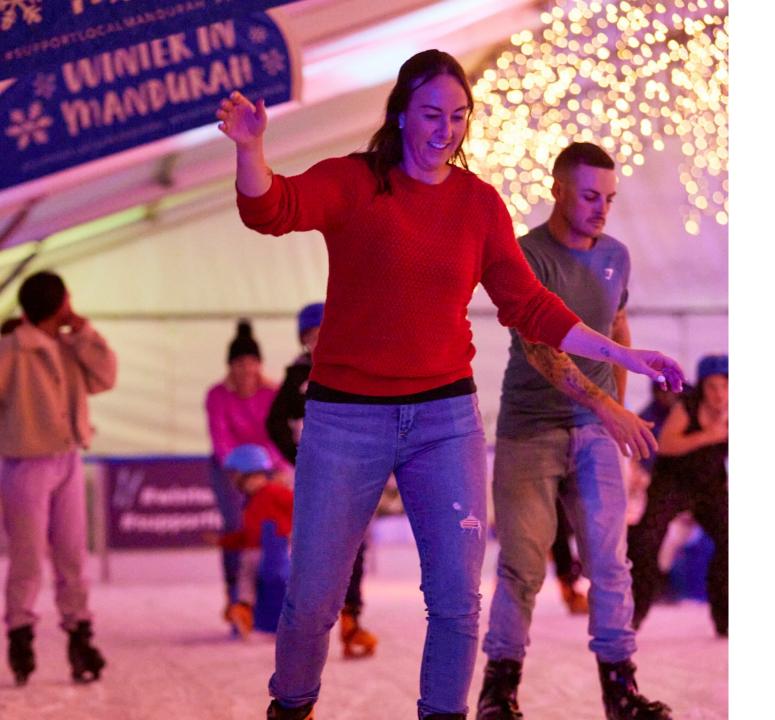




#### About this visual story

This visual story has been created to support people visiting Skating in Mandurah.

It explains what to expect during a visit and helps people feel prepared and comfortable before attending.



#### **Event information**

Skating in Mandurah takes place during the July school holidays on the Eastern Foreshore.

The ice rink opens daily from 9am and offers different session types for people of all ages and abilities.

Each standard skating session runs for 45 minutes. Sensory-friendly sessions are also available.



# Parking

ACROD and standard parking bays along Mandurah Terrace.

Parking may be busy during peak times.

Additional parking is available nearby on Sholl Street (near Mewburn Centre), Hackett Street and Corner of Gibson and Suttin Streets.



# **Public transport**

Bus stops close to the Eastern Foreshore.

Check the Transperth Journey Planner website for more information.

https://www.transperth.wa.gov.au/Jou rney-Planner



# Skating in Mandurah location

The ice rink is located outdoors on the Eastern Foreshore.

The skating rink is fully enclosed with fencing and has a ramp for wheelchair access.

Warm clothing is recommended. Helmets are available for people who would like to wear one while skating.



## **Ticket pricing**

Tickets can be purchased online or at the gate. Buying tickets online is cheaper.

There are different prices for adults, children and families. Kanga skating aids and socks are also available for an extra cost.

Children under 7 must have an adult with them on the ice. All tickets include booking fees.

For ticket prices, visit the event website:

https://www.123tix.com.au/events/4 8759/skating-in-mandurah.



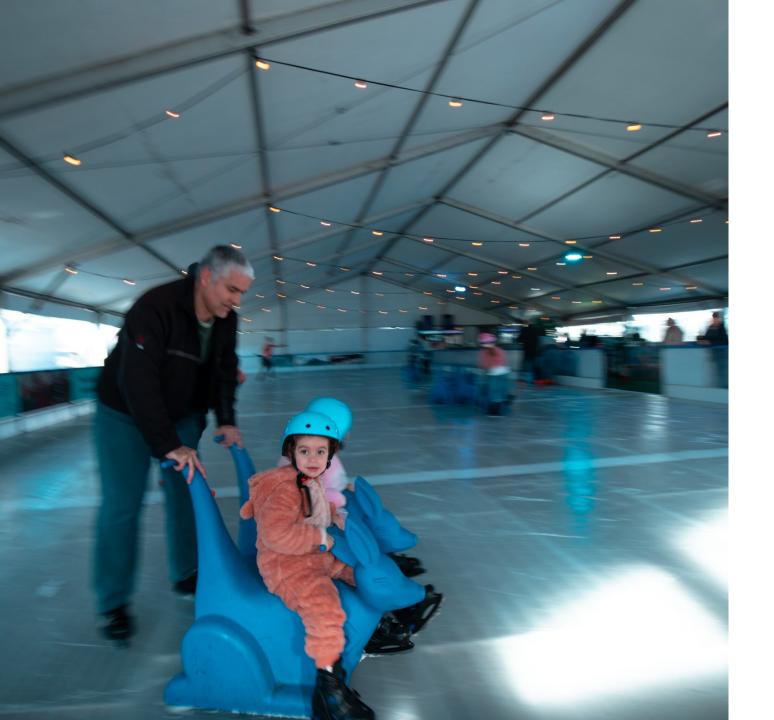
#### Arriving at the ice rink area

Tickets can be purchased online before attending, or at the gate on the day.

Tickets are checked at the entry desk and skates are fitted at the skate fitting area.

Arriving about 20 minutes before the session allows time to check in, have skates fitted and get ready.

Socks must be worn with skates. Socks can be purchased at the venue if needed.



#### **Sensory-friendly sessions**

Sensory sessions are offered at 9am on select Mondays and Tuesdays (8, 9, 14, and 15 July).

These sessions are quieter, with fewer people (maximum 70 people), softer music and a calmer environment.



### During the skating session

Each skating session runs for 45 minutes.

An announcement will let everyone know when the session is starting and when it is time to finish.

Kanga skating aids are available to help people who need extra balance and support on the ice.



#### Wheelchair access

People using a wheelchair can enter the rink using a ramp.

A support person, family member or friend may go on the ice to assist if required.



# Noise levels and taking breaks

Noise levels may vary depending on the type of session.

People can take a break or stop skating at any time if needed. There are spaces to sit and watch.

Sensory-friendly sessions are quieter, with fewer people, softer music and minimal announcements.



#### At the end of the session

When the skating session finishes, an announcement will let everyone know it is time to leave the ice.

Skates are returned to the skate fitting area and shoes are put back on.



#### After the session

After skating, people may choose to have something to eat or drink at nearby food outlets or sit and relax in the seating areas at the ice rink.



#### Toilets

General and universally accessible toilets are located near the ice rink.

A Changing Places facility with adult change table and hoist is also available. An MLAK key is required to access this facility.

For more information about Changing Places facilities visit the following webpage: <u>https://www.mandurah.wa.gov.au/ex</u> <u>plore/getting-around/changingplaces</u>.



## Enjoy your visit

This Visual Story has been created to help people feel more comfortable and confident when visiting Skating in Mandurah.

Skating in Mandurah is designed to be a fun and welcoming activity for people of all ages and abilities.

The City of Mandurah looks forward to seeing everyone enjoying their time at the rink.

#### Contact

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If you need help to speak or listen on the phone you can use the National Relay Service on 1300 555 727

For more information visit: relayservice.gov.au



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